

Cybernetic Automation - Privacy Policy

Last Updated: March 2025

Cybernet Automation Pty Ltd ('we,' 'us,' or 'our') respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you use Cybernetic Automation ('the Software').

By using Cybernetic Automation, you agree to the terms of this Privacy Policy, as well as our Terms & Conditions and End-User License Agreement (EULA).

1. Information We Collect

We collect only the minimum necessary information required to operate the Software effectively:

Collected Data:

- Email Address – Required for user registration and activation.
- Subscription Data – Information related to your subscription status (handled entirely by Paddle, our payment processor).
- Usage Data – We may collect anonymous usage statistics to improve the Software, but we do not track personally identifiable information.
- Third-Party Data – All payment details are processed by Paddle. We do not collect or store payment details on our servers. Additionally, Cybernetic Automation relies on third-party tools for screen recognition and automation (such as Tesseract-OCR and PyAutoGUI). These tools may process screen data temporarily but do not store, transmit, or share any user data externally.

No Sensitive Data Collection:

- We do not collect identity documents, home addresses, medical data, or any sensitive personal information.
- Cybernetic Automation does not process, analyze, or store any biofeedback, biometric, or medical-related data. Users should refer to Scio/Mandelay software's privacy policies regarding the handling of such data.

No Data Sharing with Scio/Mandelay Software:

- Cybernetic Automation does not collect, process, or share any data with Scio/Mandelay software or Mandelay Kft.

- The Software operates independently and does not access, modify, or store any medical or biofeedback data from Scio/Mandelay software.
- Cybernetic Automation does not intercept, store, or interact with any data generated by or transmitted through Scio/Mandelay software. The software operates purely at the user-interface level and does not interfere with any internal operations of SCIO software.
- Users retain full control over their SCIO software sessions, and Cybernetic Automation is entirely optional. It does not affect or alter the outputs, readings, or reports generated by Scio/Mandelay software.
- Users can **stop the Cybernetic Automation software** or turn off their SCIO device if they wish to immediately stop any active automation processes.

2. How We Use Your Information

We use your data strictly for the following purposes:

- Account Management: To verify and manage your Cybernetic Automation subscription.
- Customer Support: To respond to user inquiries and support requests.
- Software Improvement: To enhance and optimize the Software's functionality.
- Fraud Prevention: To enforce our Terms & Conditions and prevent unauthorized use.

No Marketing or Third-Party Advertising

- We do not use your data for marketing or advertising purposes.
- We do not sell, rent, or trade user data.

3. Data Sharing & Third Parties

We do not sell or share your personal information, except in the following circumstances:

- Payment Processing: All transactions are handled by Paddle. We do not store or process payment details. Users should refer to Paddle's Privacy Policy for more details.
- Legal Compliance: If required by law, court order, or regulatory authorities.
- Service Providers: We may share minimal data with trusted third-party services strictly for operational purposes (e.g., cloud-based activation services).

No Data Sharing with Scio/Mandelay Software:

- Cybernetic Automation does not collect, process, or share any data with Scio/Mandelay software or Mandelay Kft.

- Cybernetic Automation utilizes third-party automation tools such as Tesseract-OCR and PyAutoGUI. These tools function entirely on the user's local machine and do not transmit, store, or share data externally. Users remain in full control of their system, and all automation processes are executed locally. These tools may process screen data temporarily but do not store or transmit any user data externally.

4. Data Retention & Security

Data Retention

- We store user account data (email and subscription status) only while the subscription is active.
- If a user cancels their subscription, their account data (email and activation status) is retained for **up to 90 days** to allow reactivation without re-registration.
- After 90 days, all user data is permanently deleted unless required for legal or security reasons (such as fraud prevention).

Security Measures

- We implement industry-standard security measures to protect your data, including:
- Data encryption and secured access controls.
- No storage of payment details – all transactions are handled by Paddle.

Liability Disclaimer:

- While we take all reasonable precautions to protect your data, Cybernetic Automation is not responsible for unauthorized access, data breaches, or financial loss resulting from third-party providers such as Paddle.

5. Your Rights & Data Deletion

Access & Correction

- You may request access to your stored data.
- You can correct any inaccuracies in your account information.

Data Deletion

- Users can request their data to be deleted by contacting:  Support@CyberneticAutomation.Online
- Once a deletion request is processed, all user data is permanently erased from our systems.

⌚ Subscription Management

- Users can manage their subscription and billing settings directly through Paddle.

6. Cookies & Tracking

Cybernetic Automation does not use cookies or tracking technologies within the Software.

 However, Paddle (our payment processor) may use cookies for:

- Security, fraud prevention, and transaction processing.
- Analytics and operational purposes.
- Users should review Paddle's Privacy Policy for further details.

⌚ Managing Cookies

- Users can manage cookies via their browser settings.

7. Child Privacy

 Cybernetic Automation is not intended for users under the age of 18.

- We do not knowingly collect personal data from minors.
- If we discover that a minor has provided personal information, we will take steps to delete it immediately.
- Parents or guardians can contact us for immediate data removal.

8. Updates to This Privacy Policy

- We may update this Privacy Policy periodically. Any changes will be:
- Posted on our official website (CyberneticAutomation.Online).
- Effective immediately upon publication.

 Users should review this policy regularly.

9. Contact Information

 Support Email: Support@CyberneticAutomation.Online

 Website: CyberneticAutomation.Online

10. Final Notes & Compliance

-  No affiliation with Mandelay Kft. (Scio/Mandelay Software).
-  Compliance with South African data laws, GDPR, POPIA, and CCPA.